Harsh



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Delhi

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**OBJECTIVE**

**KEY SKILLS**

Customer Service

Interpersonal Skills

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Passionate about building customer relationship and defusing customer situation.

**INTERNSHIP**

**Fron Office Associate  
Crown Plaza, Okhla** *From April TO May (3 months)*

* Guest Handling
* Operating and managing calls
* Resolving issues with guest
* Guest Relation
* Working on software

MS Office

Time management

Team Handling

**Bachelors in Tourism Studies**

IGNOU, Delhi  
*from 2020 – to 2023 (Pursuing)*

**Advance Diploma In Hospitality and Management**

IIHM, Delhi  
*from 2020 – to 2023*

**Intermediate with Humanities**

CBSE, Fatehabad  
*from2018 to 2020 (2 Years)*

**Matriculation**

*CBSE, Fatehabad*

*2017-2018*

**PERSONAL DETAILS**

**Date of Birth: 21st of April 2002**

**Gender: Male  
Full Address:Kalkaji, New Delhi**

**EDUCATION**

Hindi

English

**LANGUAGES**

* Achieved First position in Relia while representing the culture of different countries
* Guest Handling and service providing to international guests during YCO.
* Participated in World Tourism Day Competition held by IIHM.

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**ACHIEVMENTS**

* Customer Service in FIFA Football Games 2022 Doha Qatar
* Relia Team Handeling
* Entrepreneurial management while working with marketing team using the potential and skills.

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**ACADEMIC PROJECTS**